

April 12, 2004

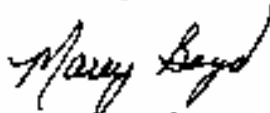
Spellman Monument Company, Inc.
615 Phillips Blvd.
PO Box 515
Sauk City, WI 53583-0515

Dear Sir;

I would just like to send a quick note to let you know how much I appreciate your assistance in helping my husband and myself through the process of selecting a monument for my son, Chad Novotny. We are so pleased with the finished product and the fact that you were able to place it when we asked.

It has been a very difficult time for us but you made this process so much easier. Thank you again for your assistance and understanding.

Sincerely,

A handwritten signature in cursive script that reads "Marcy Boyd".

Marcy Boyd